

FLOORING YOU CAN SHOW OFF



Sunlight & Temperature Changes

- LVP and LVT are affected by temperature fluctuations that cause the flooring to expand and contract.
- The temperature of a floor in direct sunlight can be as much as 30 to 40 degrees warmer than the rest of your floor. Window coverings are strongly recommended to reduce the movement of your flooring. Draw drapes and blinds during peak periods of sunlight.
- LVP and LVT flooring, like other home furnishing products, may discolor or fade when overexposed to the sun.
- Try to rearrange your area rugs and furniture every now and then - this allows your flooring to age evenly.



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LVP - LVT

MAINTENANCE

&

WARRANTY GUIDE

Residential Installation Warranty:

Floors by Design warrants all LVP AND LVT labour for a period of **one (1) year from date of installation**.

Types of services covered under this warranty: bubbles, replacement or repair of transitions (metal, etc.)

The warranty does not apply to repairs necessitated by abuse, flooding, natural disasters, improper cleaning, damage caused by pets or by customer's own repairs.

To obtain service on a warranty issue, contact Floors by Design to report the issue and schedule a service call. A representative will come and inspect the issue to determine a course of action to remedy the problem. Depending on the representatives' findings, the homeowner may be charged for materials and/or labour to complete the work.



Manufacturer's Warranties:

Floors by Design conveys all product-specific manufacturer warranties to the consumer. Please refer to the literature provided on the manufacturer's website for each product's specific warranties and care instructions. We make no claims or guarantees over and above those listed by the manufacturer.

It is the home owner's responsibility to register their floor with the manufacturer for warranty coverage.

Preventative Maintenance

- Proper care and maintenance will help ensure your floor always looks its best.
- Most damage to new floors is done when moving kitchen appliances. When moving heavy objects, always use hardboard or underlayment panels to protect the floor.
- Support furniture with wide-bearing, non-staining floor protectors. The protectors should be at least 1 inch in diameter, made of non-pigmented hard plastic and rest flat on the floor. Non-staining felt protectors are also acceptable. Make sure any metal protectors are rust-proof. Replace your narrow dome furniture rests with wide-bearing ones. Avoid furniture and chairs with wheels or casters. These will damage the floor.
- Use doormats at each exterior entrance to your home to prevent dirt, sand, grit and other substances such as oil from being tracked onto your floor. Use mats without latex or rubber backing since these backings can cause permanent discoloration.
- Avoid wearing high-heeled or spiked shoes that can mark the surface. These types of heels can indent or damage the floor.

Cleaning

Sweep or vacuum regularly to remove dirt and grit that can abrade, dull or scratch your new floor. Do not use a vacuum with a beater brush as this will damage the surface of your floor.

Wipe up spills promptly with a damp cloth or mop.

Wash your floor with a suitable resilient floor cleaner as recommended by the manufacturer. Do not use detergents, abrasive cleaners or "mop and shine" products. The products may leave a dull film on your floor and may attract more dirt.

Vinyl flooring, like other types of smooth floors, can become slippery when wet. Allow time for the floor to dry after washing.

